

**Email to Madeleine Staaf from Owen Hewlett, CTO at Gold Standard
Sent on: 17 May 2019**

Dear Madeleine,

Thank you for your correspondence of the 30th April 2019, concerning grievance allegations related to project, GS2542. A copy of your formal submission, in both English and Turkish, is uploaded to the Gold Standard Grievance page, [here](#).

As per the first step in the published Gold Standard Grievance process an Initial Review has also been conducted and uploaded. The content of this review does not draw conclusions as to the veracity or accuracy of the allegations, it focuses only on whether the allegations could represent a non-conformity if found to be accurate. The conclusion of the report is that, if proven true, then the allegations would be treated as non-conformities and action may be taken by Gold Standard and/or required to be taken by the project accordingly.

As the report confirms the potential for non-conformity the next steps are:

- Publish details of the grievance and Initial Review findings to the Gold Standard website (complete as per the above link)
- Place a flag on the project's page on the Gold Standard Registry as follows:
 - o The Gold Standard is currently investigating a grievance associated with this project [with weblink]
- Notify you (this email) and the Project Representative of the outcome of the Initial Review (completed separately)

An investigation plan and terms of reference are currently being established and will be published in due course. The Gold Standard investigation team will contact you separately to arrange for your further inputs and evidences in due course.

Should you be contacted for comment by a third party, or wish to direct third party queries to Gold Standard please use the email address: grievance@goldstandard.org. Gold Standard also requires that the project does not contact you directly regarding this matter and therefore recommends that you do not contact them pending the investigation.

Owen Hewlett

Chief Technical Officer
Gold Standard